



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2012 - December 31, 2012

Filing Confirmation Number: 0005597837

Filing Deadline: January 15, 2013

FRN: 0004325320

Filing Date: 01/10/2013 12:17 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Globalcom Inc

Brand Names: Motorola  
Research in Motion  
Casio

PO Box:

Street Address: 200 East Randolph Street; Suite 2300

City: Chicago

State: IL

Zip Code: 60601

Contact Name: Mary Cegelski

Contact Phone: (330) 835-2272

Contact Fax: (330) 835-2330

Contact Email: mcegelski@firstcomm.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

## Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?

Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

## Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: [www.firstcomm.com](http://www.firstcomm.com)

Explain:

## Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Globalcom maintains a website under with its affiliate company First Communications, which displays the current offering of handset/devices; also posted the Hearing Aid Compatible list describing the current offering capability and informing customers about hearing aids and cellular service. Package inserts and operational manuals contain hearing aid information.

## Methodology for Functionality Levels

Advanced - (MSRP over \$300) Phones classified as advanced generally offer enhanced features such as a higher quality camera, multiple Bluetooth profiles, Internet access, high speed processing, a touch screen interface, email or a Windows Mobile operating system.

Average (MSRP \$150 to \$299.00) Phones classified as average generally offer lower quality cameras (compared to advanced models), hands free and headset Bluetooth profiles, expandable memory, larger phone book capacity, enhanced color display or increased talk time (over basic models). However, these phones offer fewer features than advanced models.

Basic (MSRP - \$149.99 or less) Phones classified as basic offer the necessary wireless features and may have a low quality camera and limited Bluetooth or Internet capabilities. Typically, these phones offer smaller phone book

capability and average talk time. Most of these phones are generally larger in size compared to more advanced models and lack features such as MP3 players or expandable memory and download capabilities.

### Report Remarks

Globalcom provides cellular service to business customers.

You have reported the following handset model summary information.

Total number of handsets offered: 6

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	Number	
GSM	1	100%						1
CDMA	5	83%	1	17%				6

## Handset 1: Samsung CONVOY 2

### Handset Maker

Samsung

### Handset Model Name

CONVOY 2

### FCC ID

A3LSCHU660

### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

### Dates

This handset model was offered from: 11/12 to 12/12

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Advanced

### Remarks

## Handset 2: LG VX5600

### Handset Maker

LG

### Handset Model Name

### FCC ID

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 10/11 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Average

**Remarks**

---

**Handset 3: Samsung Intensity II****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

Intensity II

A3LSCHU460

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 10/11 to 12/12

**Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Average

#### Remarks

---

### Handset 4: Motorola W385

#### Handset Maker

Motorola

#### Handset Model Name

W385

#### FCC ID

IHDT56HC1

#### Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 03/08 to 12/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Average

#### Remarks

---

### Handset 5: Research In Motion Limited BlackBerry 8330

#### Handset Maker

Research In Motion Limited

#### Handset Model Name

BlackBerry 8330

#### FCC ID

L6ARBU20CW

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 07/08 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Advanced

**Remarks**

---

**Handset 6: Research In Motion Limited BlackBerry 8830****Handset Maker**

Research In Motion Limited

**Handset Model Name****FCC ID**

BlackBerry 8830

L6ARBK40CG

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
900 MHz GSM  
1800 MHz GSM  
1900 MHz CDMA

**Dates**

This handset model was offered from: 07/08 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Advanced

#### Remarks

---

### Certification

#### This Report has been certified by:

Mary Cegelski Manager of Regulatory Affairs  
01/10/2013 12:17 PM